

e-sign (e-hasthakshar)

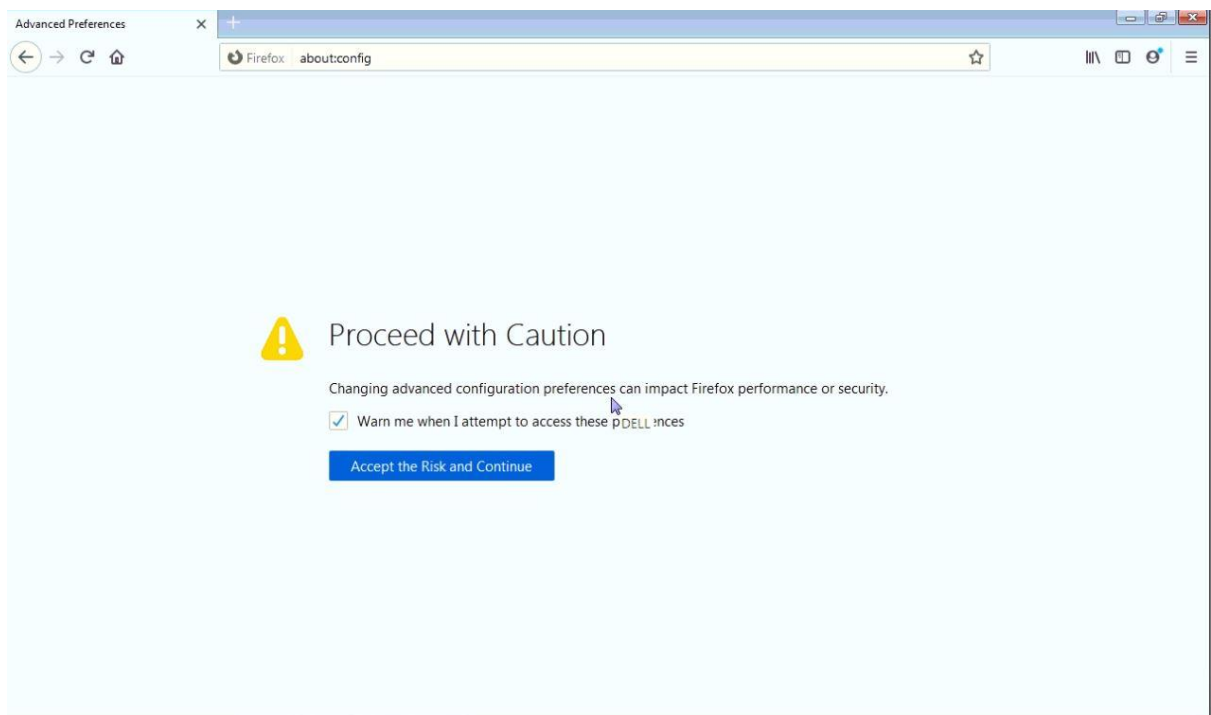
“INVALID TRANSACTION ERROR”

In Firefox

Step 1: Go to “about:config” in URL.



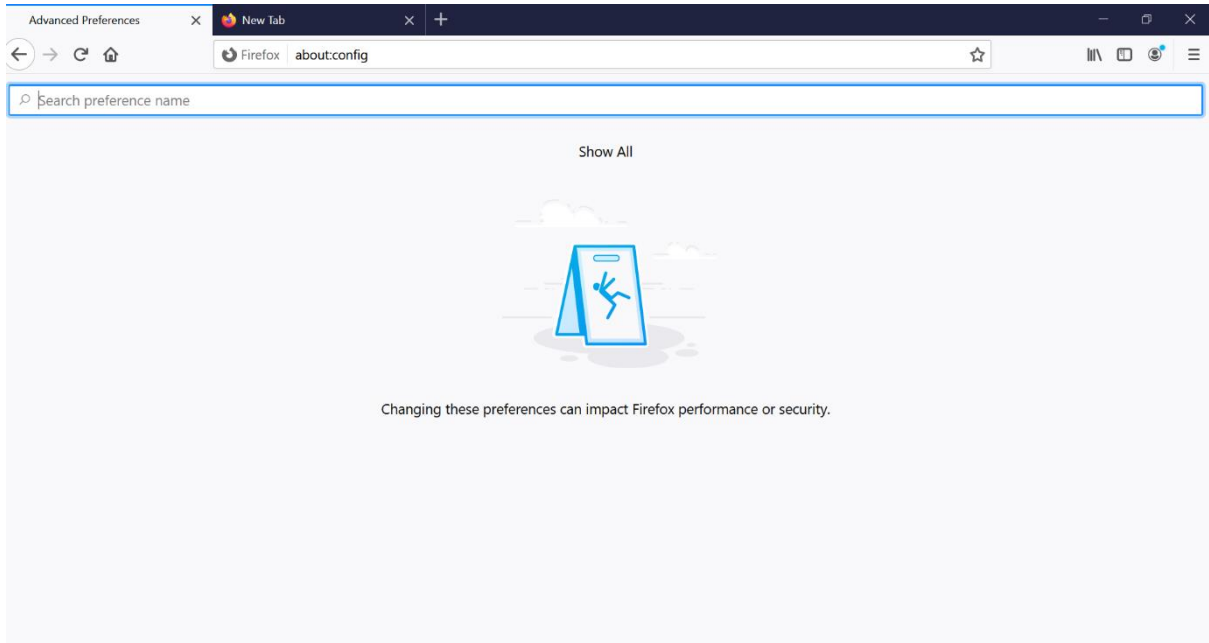
Step 2: Click on “Accept the risk and continue”.



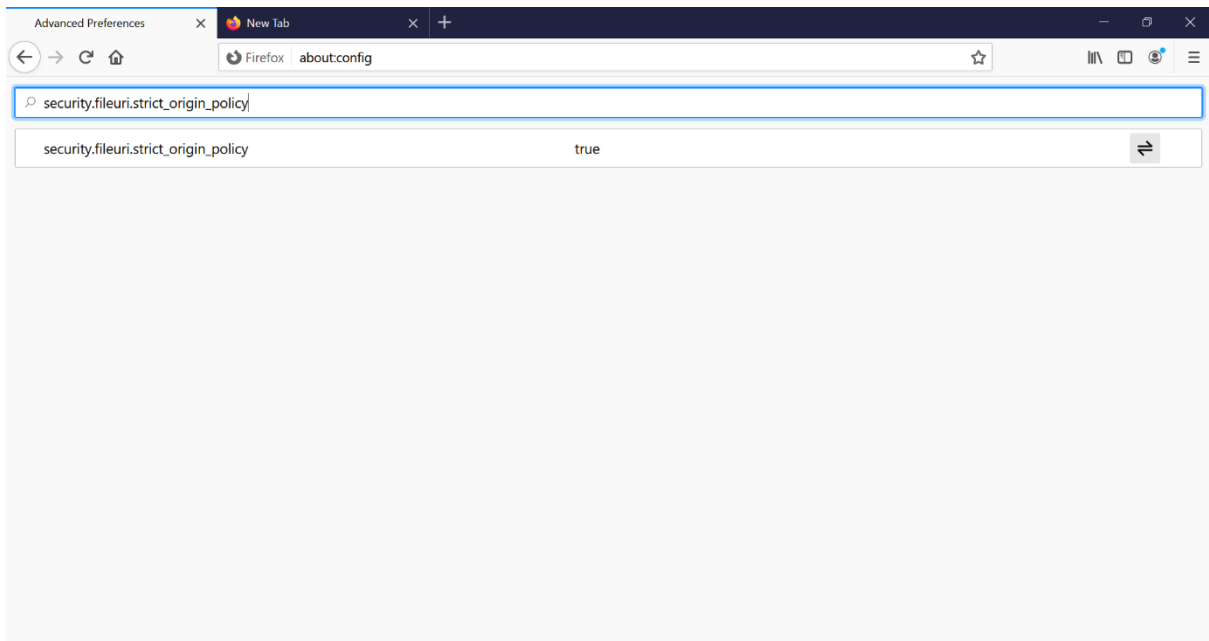
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Step 3:

Part A: Search panel will be displayed. (Refer Image)

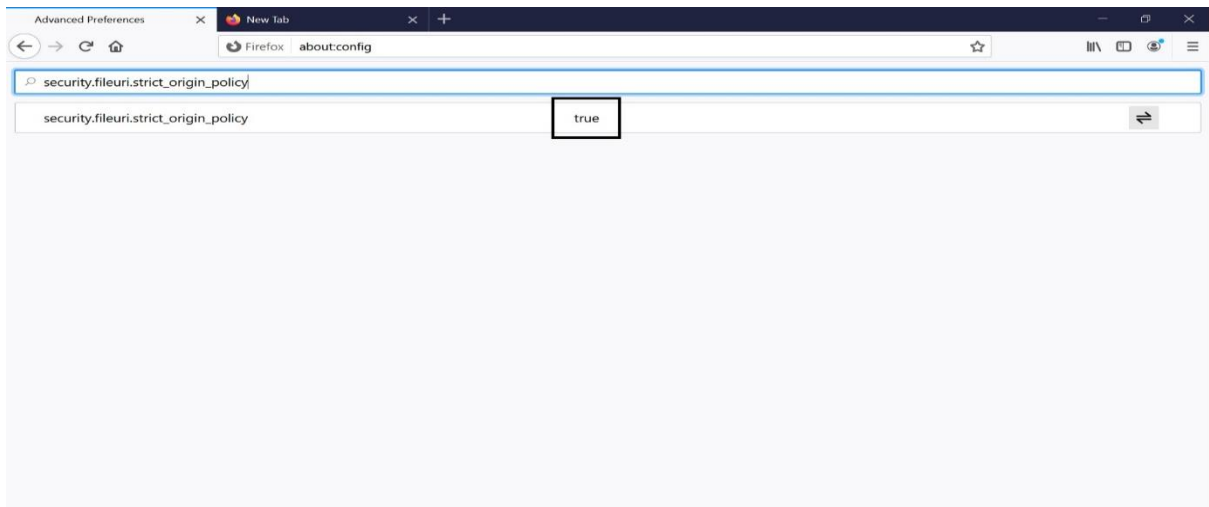


Part B: Search for keyword “security.fileuri.strict_origin_policy”.

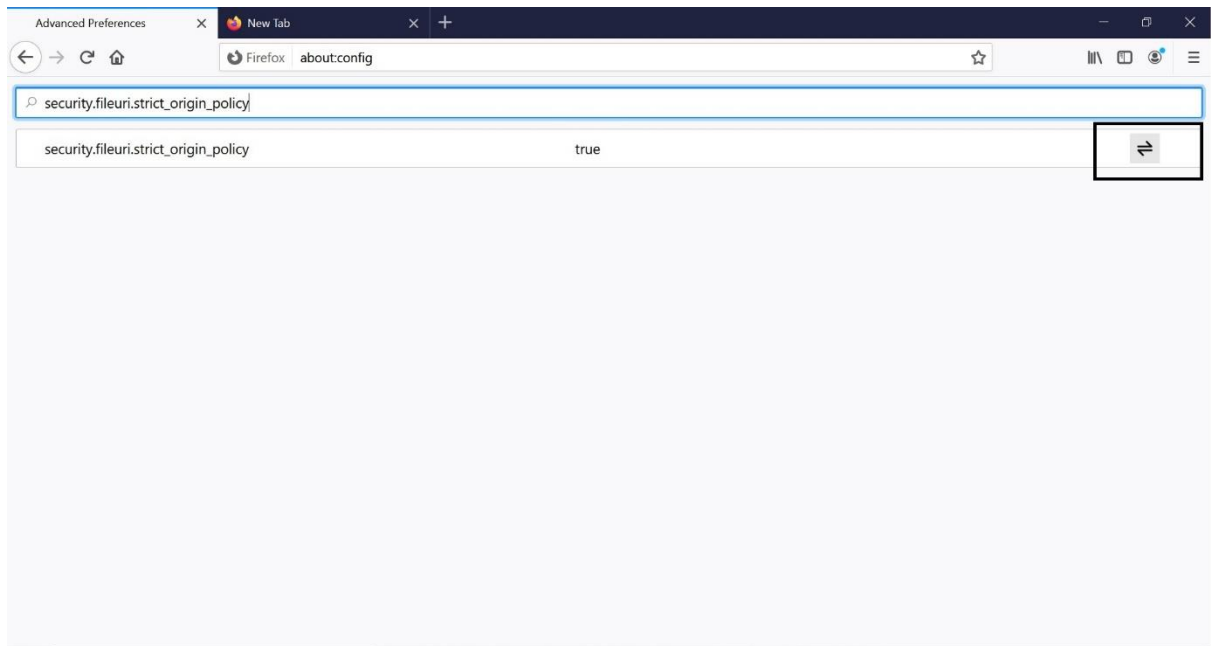


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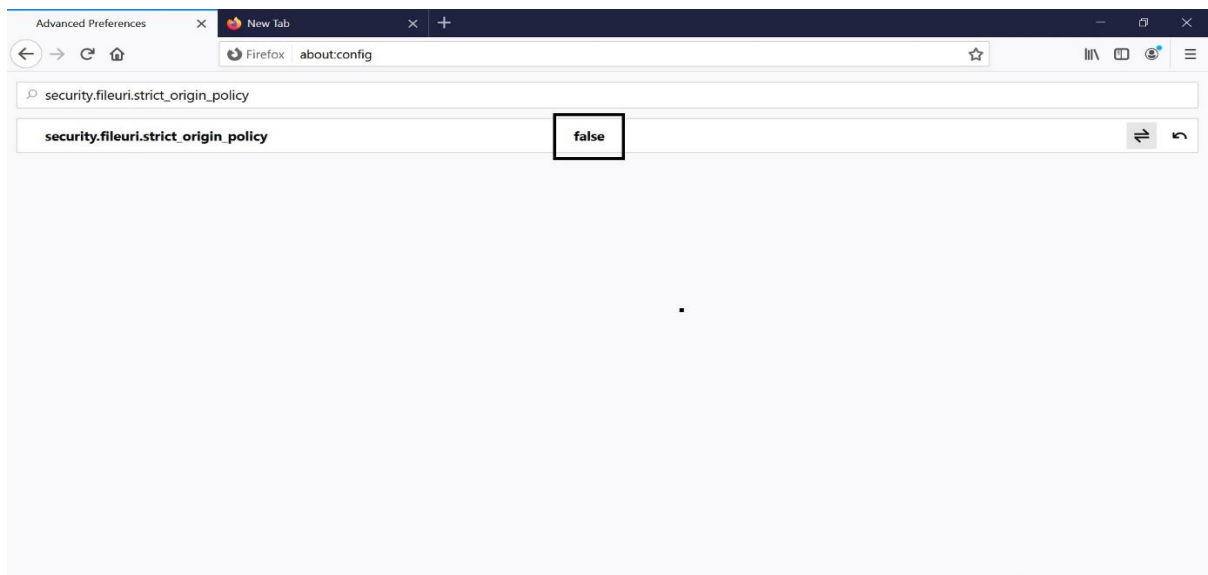
Step 4: Changing value from “True” to “False”.



Toggle the values by clicking.



Changed Value:



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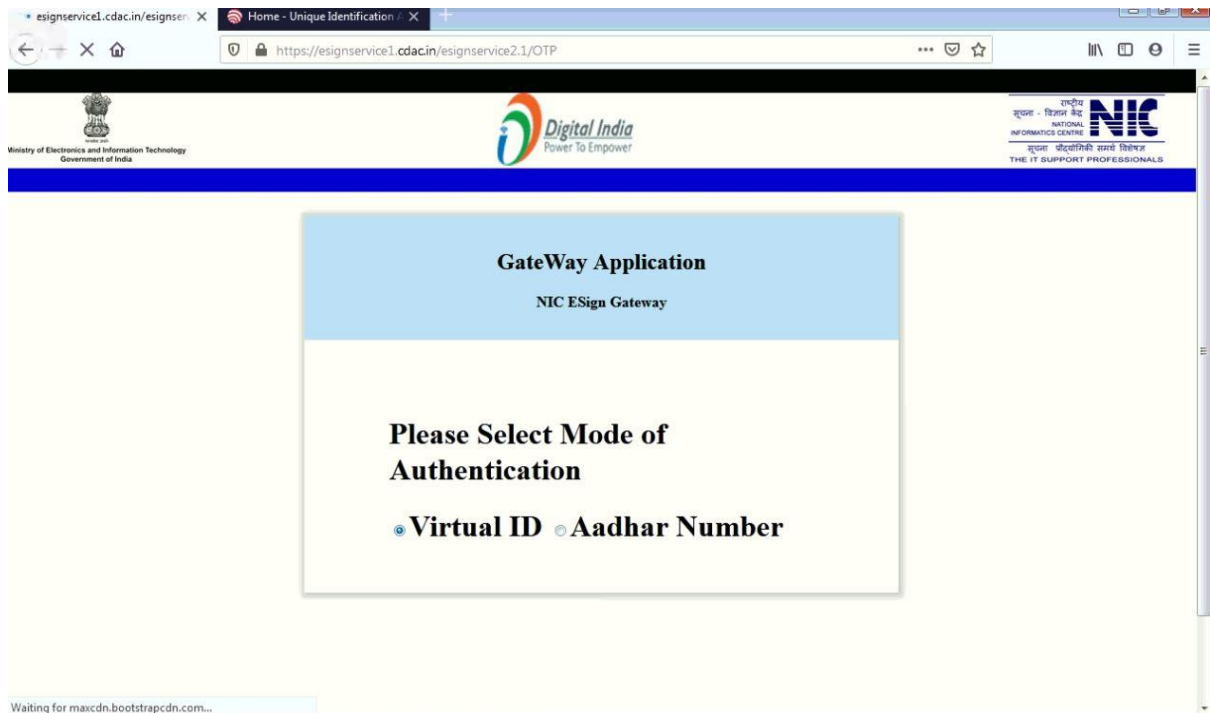
Step 5: Close and Open Firefox after doing changes.

Step 6:

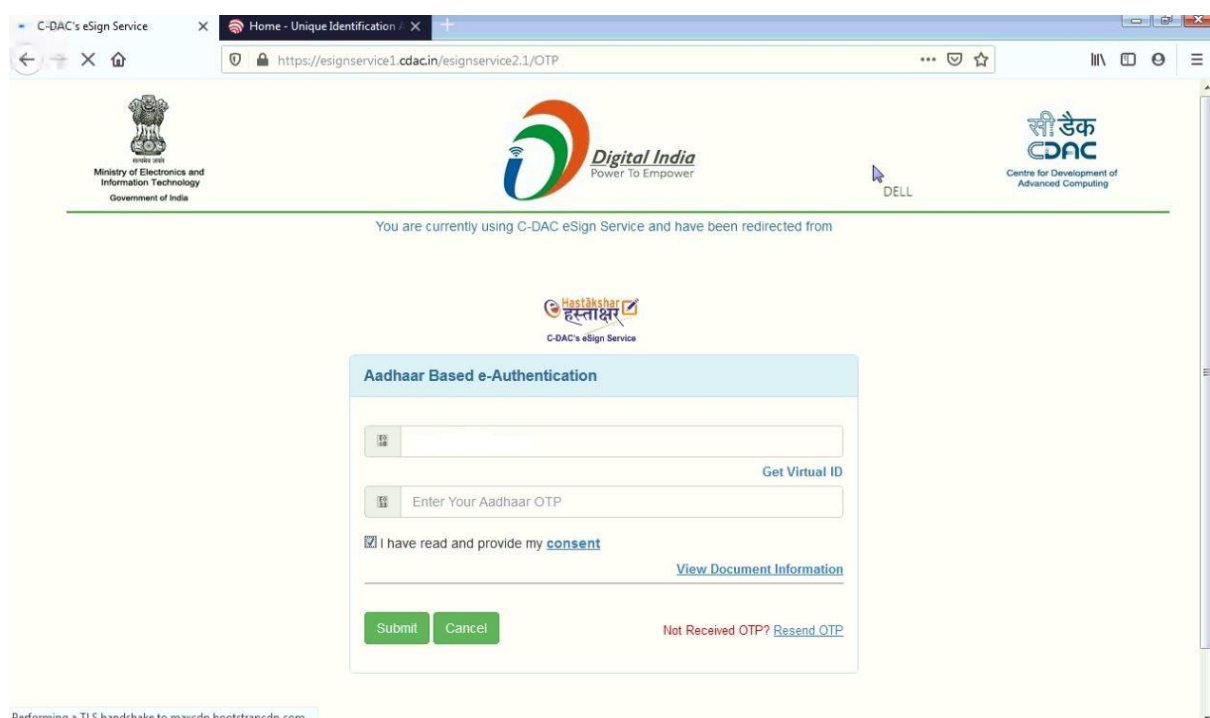
1. Login to e-par and Click on **“Send to Reporting Authority”**.
2. Followed by **“e-hasthakshar”**

Step 7: Page will be redirected to e-sign.

Note: By default, further it will redirect Virtual ID.



Step 8: Enter your Virtual ID.

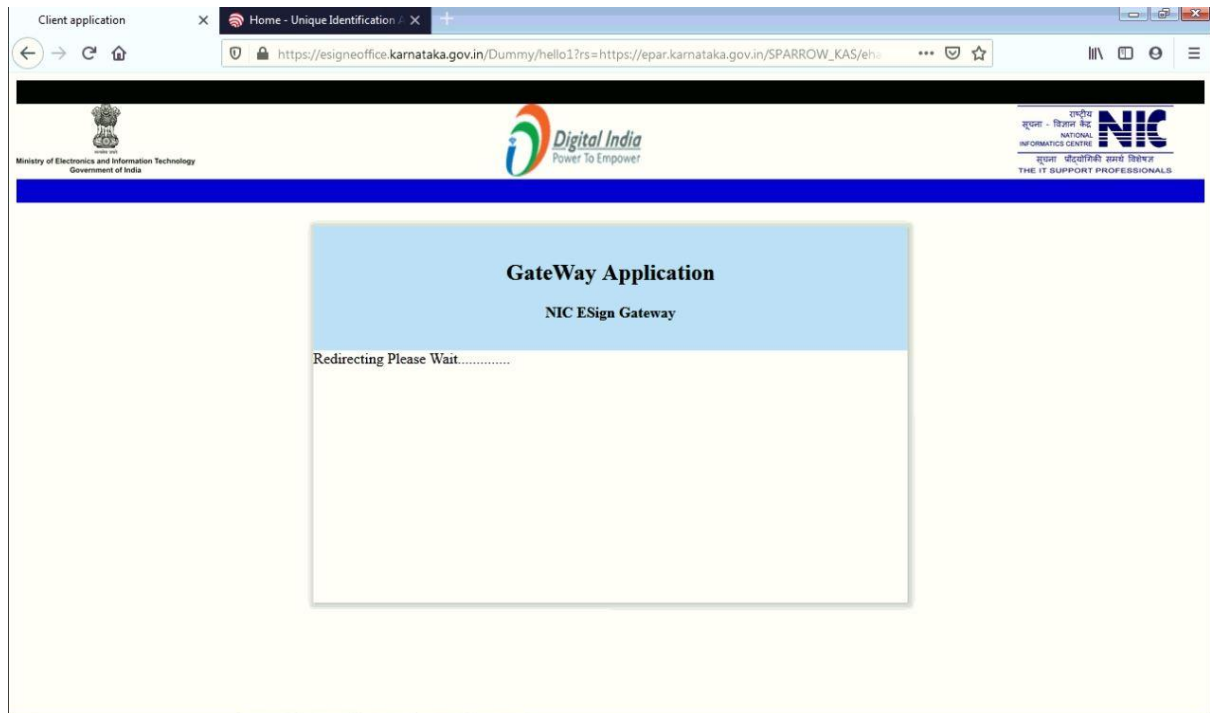


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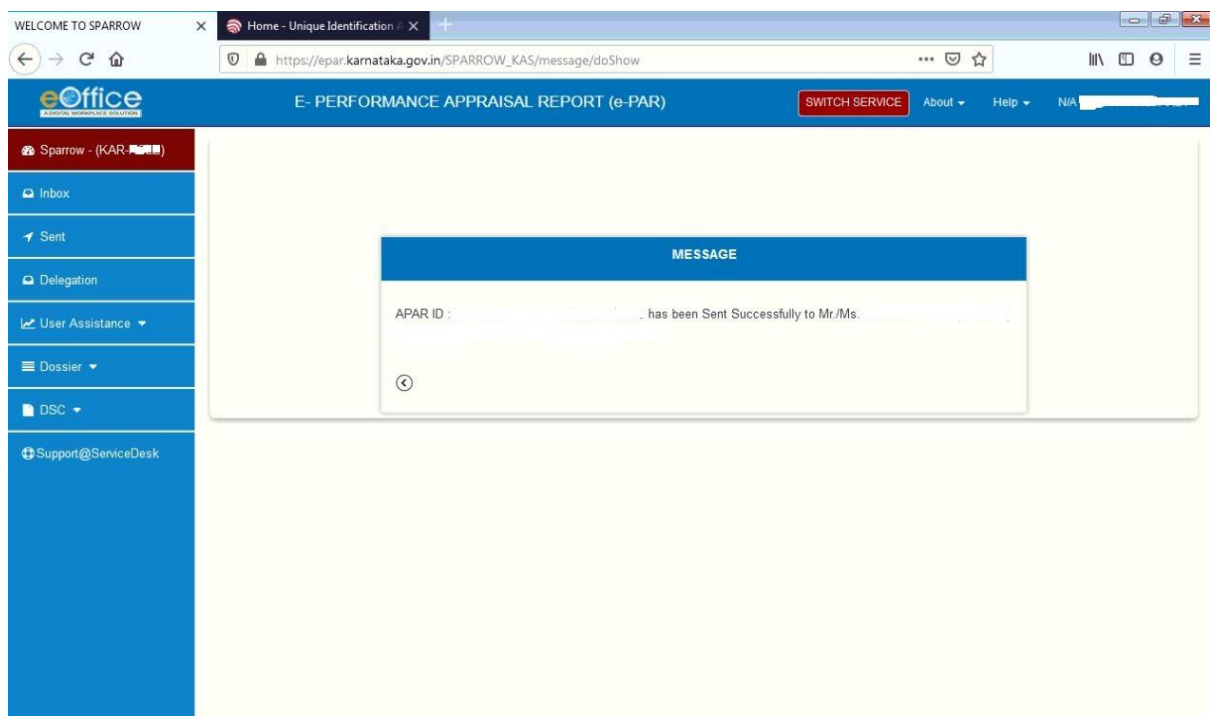
Step 9:

1. Click on **"Get OTP"**.
2. **"Submit"** the application after entering OTP.
3. Application will be validated with the Credentials. **(VID and OTP)**

Page will be redirected as follows:

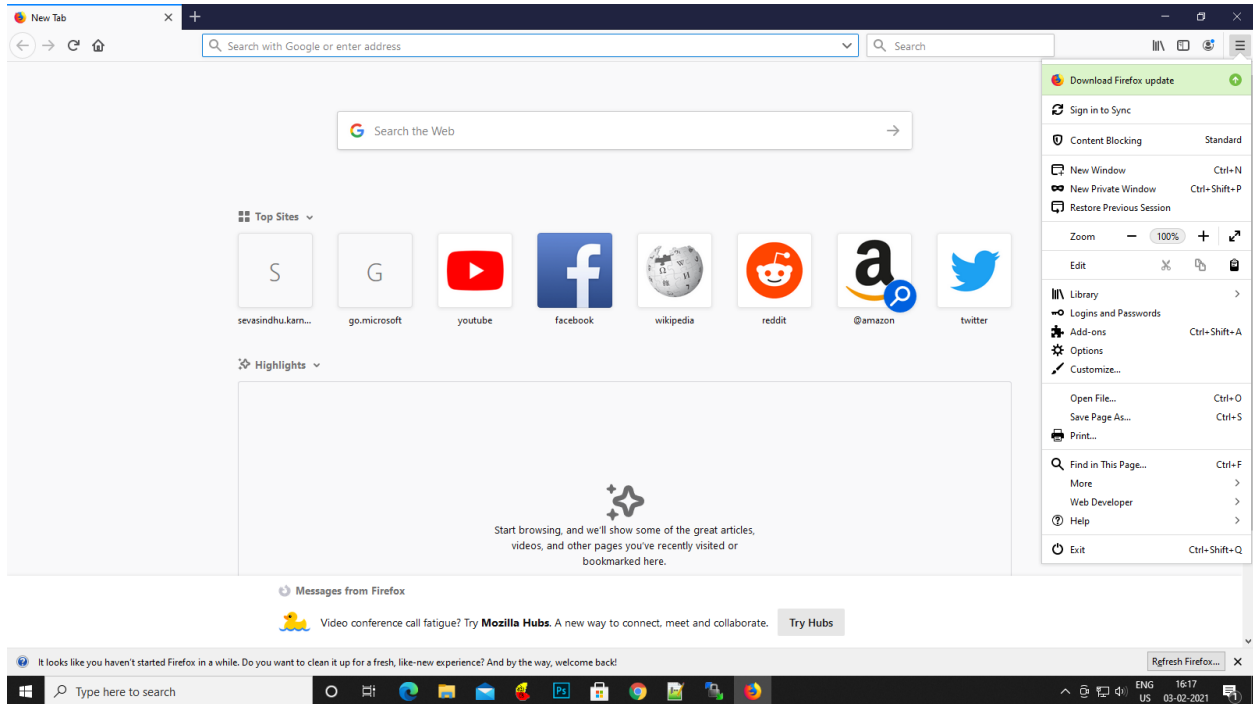


Step 10: Confirmation message for submitting your e-par application.

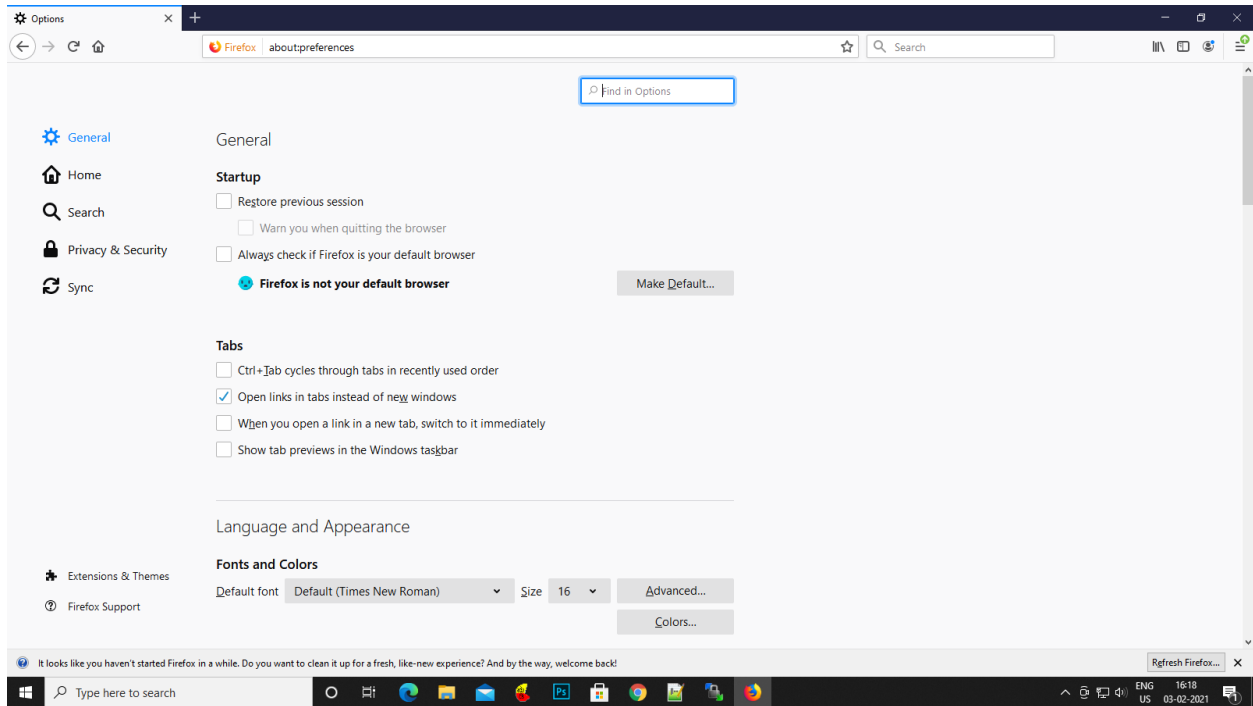


After entering Aadhar number and OTP in CDAC page, if you got white screen then below settings has to be done.

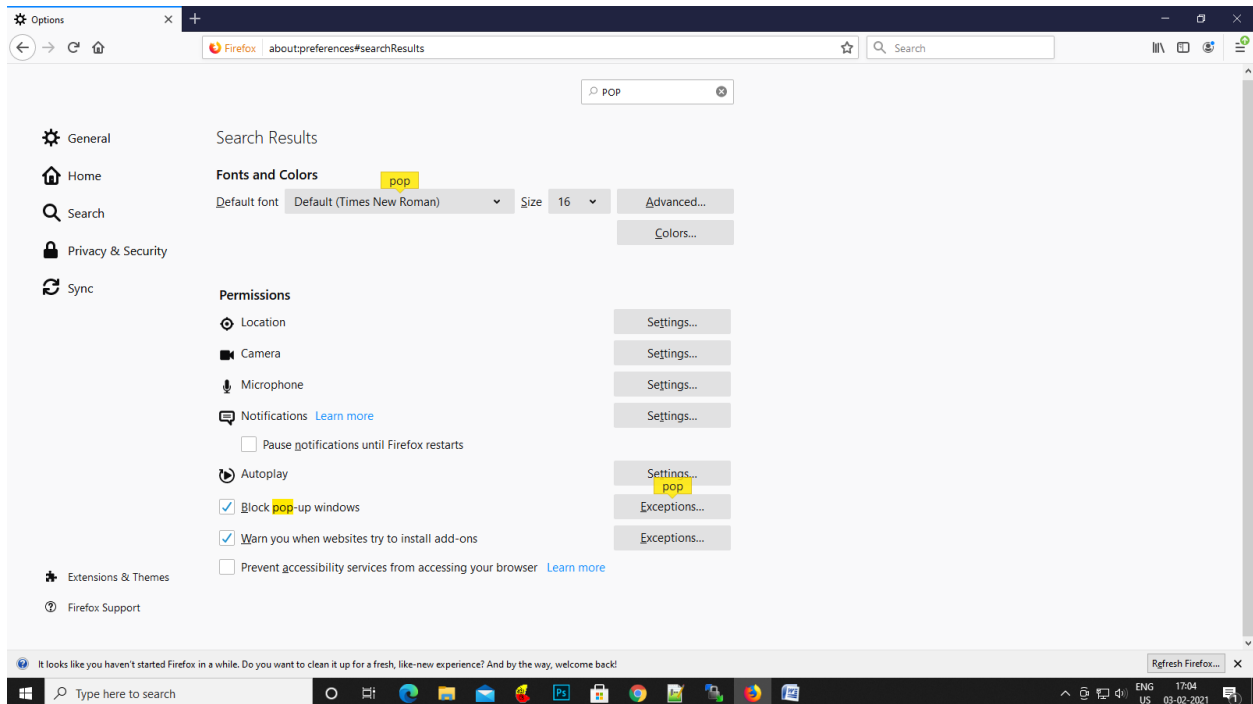
STEP-1: In Mozilla firefox click **Open menu** on top right side, below screen will display.



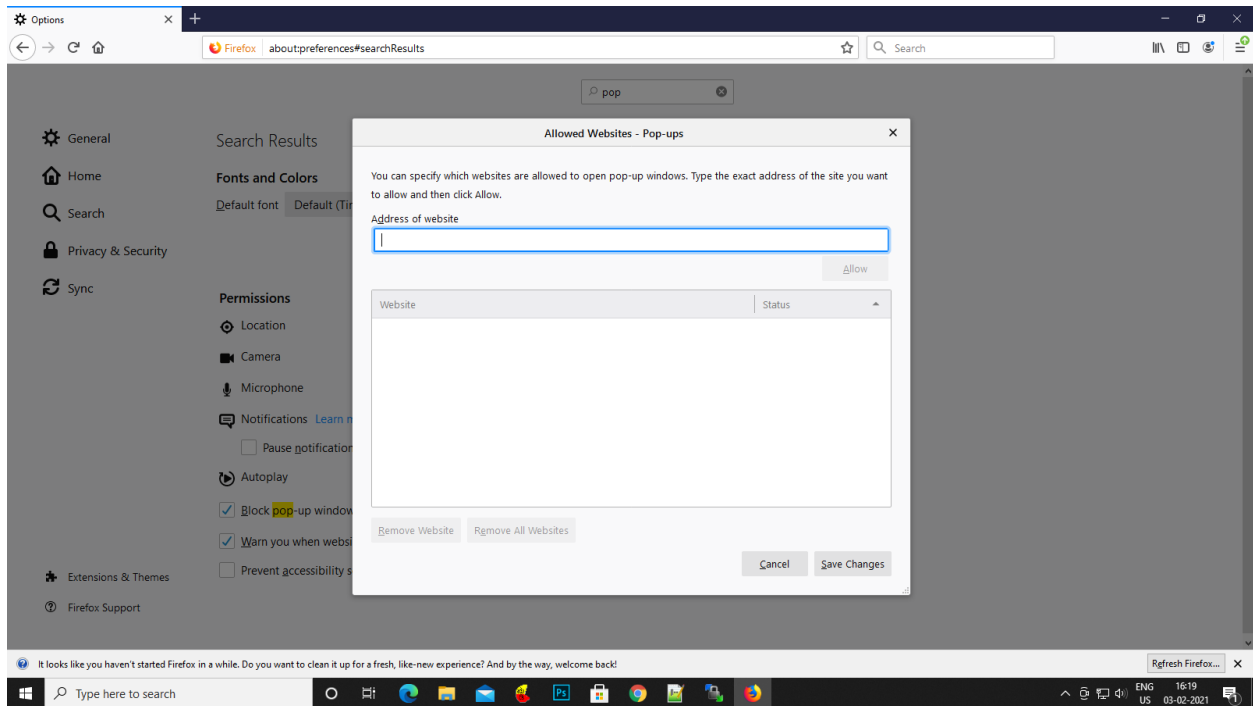
STEP-2: Click on options then below screen will display.



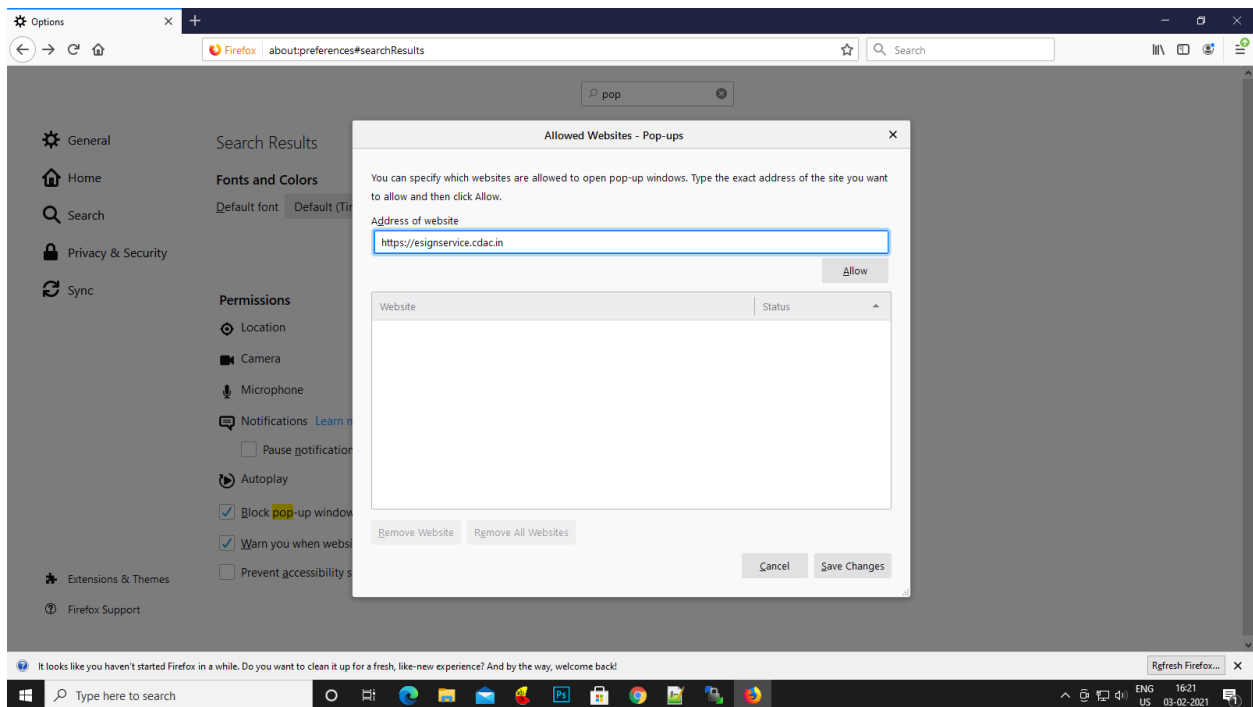
STEP-3: In find option enter **POPUP**, you will get below screen.



STEP-4: Click on POPUP Exception, then below screen will open



STEP-5: Then enter <https://esignservice.cdac.in> this url link in the given box. Then click on **allow** button and click on **save change** button.



STEP-6: If it is checked uncheck **Block-pop-up windows**, then below screen will display

