e-sign (e-hasthakshar)

“INVALID TRANSACTION ERROR”

In Firefox

**Step 1:** Go to “about:config” in URL.

**Step 2:** Click on “Accept the risk and continue”.

![Screen shot of Firefox with about:config open and Proceed with Caution message]

*Proceed with Caution*

Changing advanced configuration preferences can impact Firefox performance or security.

- [x] Warn me when I attempt to access these prefs

[Accept the Risk and Continue]
Step 3:

Part A: Search panel will be displayed. (Refer Image)

![Image of search panel](image1)

Changing these preferences can impact Firefox performance or security.

Part B: Search for keyword “security.fileuri.strict_origin_policy”.

![Image of search results](image2)
Step 4: Changing value from “True” to “False”.

Toggle the values by clicking.

Changed Value:
**e-sign (e-hasthakshar)**

**Step 5:** Close and Open Firefox after doing changes.

**Step 6:**
1. Login to e-par and Click on “Send to Reporting Authority”.
2. Followed by “e-hasthakshar”

**Step 7:** Page will be redirected to e-sign.

**Note:** By default, further it will redirect Virtual ID.

**Step 8:** Enter your Virtual ID.
e-sign (e-hasthakshar)

Step 9:

1. Click on “Get OTP”.
2. “Submit” the application after entering OTP.
3. Application will be validated with the Credentials. (VID and OTP)

Page will be redirected as follows:

Step 10: Confirmation message for submitting your e-par application.
After entering Aadhar number and OTP in CDAC page, if you got white screen then below settings has to be done.

STEP-1: In Mozilla firefox click **Open menu** on top right side, below screen will display.
STEP-2: Click on options then below screen will display.

STEP-3: In find option enter POPUP, you will get below screen.
STEP-4: Click on POPUP Exception, then below screen will open

STEP-5: Then enter https://esignservice.cdac.in this url link in the given box. Then click on allow button and click on save change button.
STEP-6: If it is checked uncheck **Block-pop-up windows**, then below screen will display